HAMILTON COUNTY LIBRARY PATRON BEHAVIOR POLICY

Behavior which may result in being asked to leave the library:

- 1. Abusive, threatening, or menacing language.
- 2. Physical, sexual, or verbal harassment of an individual, public, or staff. This includes harassment through the Internet or other computer resources.
- 3. Unreasonable, intentional noise which affects the ability to function of those individuals working in the area.
- 4. Taunting, following, stalking, provoking, or challenging an individual.
- 5. Fighting or wrestling.
- 6. Threatening harm to person, or property.
- 7. Hindering, impeding, or preventing the movement of an individual into, out of, or about the library property.
- 8. Unauthorized possession or mutilation of library materials.
- 9. Unauthorized possession or mutilation of an individual's personal property.
- 10. Exhibiting unacceptable behavior which indicates an individual is under the influence of alcohol, beer, or any controlled substance.
- 11. Selling, purchasing, or offering for purchase any item or service while on library property.
- 12. Destruction, mutilation, or damaging of library property and facilities.
- 13. Failure to wear shoes and/or shirt.
- 14. Any other act(s) not covered above which threaten an individual, public, staff, library property and facilities, and library materials.
- 15. Any illegal act.
- 16. Trespassing in a non-public area of any library property and facility.

Behavior for which an individual may be warned as inappropriate – one or more warnings may result in being asked to leave:

- 1. Sleeping.
- 2. Eating and/or drinking except at a library-sponsored event.
- 3. Use of tobacco products on library property, including e-cigarettes.
- 4. Cell phone use which disturbs others.
- 5. Selling, purchasing, or offering to sell products to any individual.
- 6. Panhandling.
- 7. Horseplay in the library and on library property.
- 8. Loud talking or laughter which disturbs others.
- 9. Use of public restrooms or library facilities for bathing or laundering purposes.
- 10. Running in the library.
- 11. Repetitive in and out of the library front doors.

Behavior for which no action will be taken:

- 1. Staring into space or at an individual.
- 2. Playing games which do not hinder library operations and in which no gambling takes place.
- 3. Personal hygiene.
- 4. Ouiet talking.

Grievances

Patrons with a grievance will take the grievance to the Library Director. Every effort will be made to resolve the problem at that level. If a resolution cannot be made, the grievance will be made in writing to the Library Board.